Amnon Avramov | 058-4180683 | amnonavr1@gmail.com

Linkedin: http://www.linkedin.com/in/amnonavramov

Website: https://creativestract.com/

Experienced IT Service & Integration Engineer with hands-on expertise in V&V and service processes, lab testing, combined with strong English communication skills.

Education, Enrichment, and Certification:

2025: Claude engineer, AWS Cloud Practitioner

2017: Java Developer, John Bryce

2008 – 2011: Ariel University, Certified Electronic and Computer Practical Engineer

Professional experience:

(2023 – 2025) - Independent and self development

- Focused on self-driven projects, continuing education, and staying up-to-date
- Founder of **https://creativestract.com**/ website

Success: Developed and launched **https://creativestract.com/** to showcase personal growth

(2022 –2023) Orbit Technologies - Integrator & Service Engineer

- Provided technical support and system maintenance/repair at the customer's site
- Conducted integration tests for all systems

Success: Adapted to new technologies under high-pressure conditions.

(2021 –2022) XACT Robotics – Global Support Engineer (*Company was closed*)

- Technical support for technicians in the US.
- Authored service manuals and work instructions (WI's)
- Supported R&D by conducting tests and providing reports.

Success: Acclimatized to a startup environment, built service processes from scratch, handled high-pressure work, and provided 7-day support including nights

(2018 – 2021) Mazor Robotics (Medtronic) RMA Investigator / Data Analyst

- Developing data gathering and analysis system based on automation and BI.
- Conducted RMA investigations, Data generation and Data analysis
- Authored WI procedures, with experience in Windchill and Salesforce

Success: Developed automated RMA analysis, learned logistics on the go, and managed documentation

(2012 – 2016) Alma lasers- Technical Support Engineer

- Develop and maintain service instructions and troubleshooting guides
- Train distributor technical engineers, preventive maintenance, and troubleshooting
- Provided technical support to customers worldwide

Success: As a young engineer, I learned new technologies on the job, supported global customers in English, and authored my first technical documents

Technical Skills and Tools:

- **Networking Skills**: Network Configuration, Protocols and Standards
- **Software Tools**: C, C++, Java, Python
- **Documentation**: Test plans, protocols, version control
- **Testing & QA**: Burn-in Testing, Field Test Planning
- **Lab Equipment:** Oscilloscope, Spectrum Analyzer, Signal generators, Logic analyzers

Military Service: 202 Paratroopers Battalion (2003-2006), First Sergeant

Languages: **English - high level**, Hebrew - mother tongue, Russian - basic level