

LinkedIn: <http://www.linkedin.com/in/amnonavramov> | Website: <https://creativestruct.com/>

- ✓ Vast experienced in medical device industry, strong understanding of regulations, including FDA, ISO, and CE standards.
- ✓ Solid experience with V&V testing, test method validation, RMA investigations.

### Experience:

#### **Independent and self development (2023 – 2025)**

- Focused on self-driven projects, continuing education, and staying up-to-date
- Founder of <https://creativestruct.com/> website

#### **Integrator & Service Engineer – Orbit Technologies (2022-2023)**

- Specialization in the field of RF communications
- Provided technical support and system maintenance/repair at the customer's site
- Conducted integration tests for all systems

**Success:** Adapted to new technologies under high-pressure conditions.

#### **Global Support Engineer – XACT Robotics (*Company was closed*) (2021-2022)**

- Technical support for technicians in the US.
- Authored service manuals and work instructions (WI's)
- Supported R&D by conducting tests and providing reports.

**Success:** Acclimatized to a startup environment, built service processes from scratch, handled high-pressure work, and provided 7-day support including nights.

#### **RMA Investigator / Data Analyst – Mazor Robotics (Medtronic) (2018-2021)**

- Developing data gathering and analysis system based on automation and BI.
- Conducted RMA investigations, Data generation and Data analysis
- Authored WI procedures, with experience in Windchill and Salesforce

**Success:** Built automation tools for RMA and used BI for analysis, Combine my tech support skills with data handling for operational insights.

#### **Technical Support Engineer – (2012 – 2016) Alma lasers**

- Develop and maintain service instructions, troubleshooting guides.
- Train distributor technical engineers on installation, preventive maintenance.
- Provided technical support to customers worldwide

**Success:** Adapted to new technologies under high-pressure conditions.

**Skills:** Research, organization skills, consistency, critical thinking, problem solving, creativity, punctuality, medical device, good communication skills - both written and verbal

**Tools:** Salesforce, Windchill, SAP, Priority, C, C++, Java, Python, Microsoft Office, WordPress Oscilloscope, Spectrum Analyzer, Signal generators, Logic analyzers, Linux, AWS

### Education

**2008 – 2011:** Ariel University, Certified Electronic and Computer Practical Engineer

**2017:** Programmer - Java Developer, John Bryce

**Military Service:** 202 Paratroopers Battalion (2003-2006), First Sergeant

**Languages:** English - high level, Hebrew - mother tongue, Russian - basic level